

Topic: REDUCING BARRIERS FOR MEDICAL HOME

Local Communities & Phone Participants

Education and Knowledge - Notes

1. Defining the roles of the various organizations, goals & objectives (e.g. HCPF, Team Health Works, CDPHE)
2. Define Medical Home for “consumers”

Effective, Efficient & Elegant Systems: Notes

Create systems

- “Elegant” systems (is “scary” to the population) – What does that mean?
- Lack of knowledge on how to use insurance
 - ✓ Ex parent of CSHCN did know that families can have private insurance & Medicaid
 - ✓ PCP’s need to know where to send families for resources & referral
 - ✓ Audit that PCPs are using (Family Voices)

Using Information Intelligently: Notes

- Defining information “intelligently” – too complicated “scary”
- EMR sharing is helpful
 - ✓ Barriers to coordination
 - ✓ Volumes carried by families – MH would help eliminate that but has not been meant
- What can families and providers do in the interim
 - ✓ Tool from birth through the life cycle
 - ✓ Cannot rely on PCP
 - ✓ Families change providers
- Get information to consumers via WEB, PSA
 - ✓ Provide access to consumers via print, internet, TV, media
- Access for Non-English

Communities and Systems that Value People: Notes

Please define:

- Educate with stories of real people to encourage & motivate audience
- Engage people who are affected & training family leaders
- Continue with FLTI to empower family leaders @ the community level and involved. Make FLTI part of the CMHI
- Reach populations that feel they don’t have a voice, access to computers, Non English speakers

Understand Each Person’s Role – Notes

- Define the CMHI

- ✓ Does this reflect the person's role or agency?
- ✓ Multiple roles
- ✓ Early child care & learning – how MH fit within framework
- ✓ The roles of individuals in the MH

Open Discussion - Notes

- What is a MH?
- Why would a consumer want a MH?
 - ✓ Location, certification
- What work will be required by PCP & yet still be efficient?